

Stay safe online: why checking links matters

The internet is super important for everything in today's world. When you are surfing the web, you come across a lot of links. Some of these links could be traps set by scammers. These might lead you to fake websites that try to steal your information. Clicking on the wrong link can lead to big trouble such as someone getting hold of your private information or even your money!

Checking your links to make sure they are safe to browse is the best way to make sure scammers never get your information. It is just like checking to see if the door is locked before we step out— a simple step to keep us secure.



Here are **five tricks** to make sure your links are secure:

- 1. Look at the website address (URL).** Before you click on a link, take a closer look at the web address. "https://" means your information is protected online, like wearing armour, while "http://" is like sending a letter without a sealed envelope, so it's not as safe. If your website also has a padlock symbol, that means the website has an extra layer of security to make sure it is safer for people to visit.
- 2. Check for spelling and weird characters.** Scammers can sometimes create fake websites with similar web addresses to trick you. Watch out for misspelled words or strange characters in the URL. If it looks fishy, don't click it!
- 3. Hover over the link.** Hover your mouse over the link without clicking on it. A small box should pop up showing the website address the link will take you to. Make sure it matches what you expect.
- 4. Read the description.** Sometimes links come with a description or preview text.
- 5. Trust your instincts.** If something feels off or suspicious, it's better to be safe than sorry. Trust yourself and avoid clicking on the link.

MEPP or Plannera would never send you an email asking you to click on a link to verify your member information or reset your account password. If you ever receive such an email please contact the MEPP inquiry line.

And the survey says...

steady satisfaction ratings, notable strengths and opportunities for growth!

In November 2023, MEPP once again reached out to you, our members, for the Member Satisfaction survey. Over 1,000 of you participated!

Notably strong satisfaction ratings

90%  of members are satisfied with the quality of customer service they received	79%  of members are satisfied with MEPP's plan administration	84%  of members are satisfied with the materials and communication they received
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Opportunities for engagement and growth

5 in 10 members are aware of at least one type of service offered by Retirement Information Consultants	 Awareness Workshops43% Financial planning inquiries35% Free 1:1 planning consultations27%
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We're listening

Based on the survey results, you would like to see more workshop options and prefer using email to communicate with MEPP.

Your continued trust and confidence inspires us to work hard to meet your needs.

Annual Report and In Review

The complete 2023 MEPP Annual Report and the 2023 In Review summary are now posted to the website.



Statements mailed

Active Member Statements were mailed March 16. Please contact us if you have not received yours.

Your 2024 Member Statement is available to view online anytime – just sign into your online MEPP account.

Please take this opportunity to verify your contact information and beneficiary(ies). If changes are necessary, please see the account changes section of the website for instructions.

Retirement information workshops

The *Your Path to Retirement* workshops are in a virtual and in-person format and are presented by our Retirement Information Consultants (RICs). Our RICs are CERTIFIED FINANCIAL PLANNER®, QUALIFIED ASSOCIATE FINANCIAL PLANNER™, and PERSONAL FINANCIAL PLANNER® professionals with a passion for financial literacy.

Upcoming workshops:

MEPP - BUILD a plan and PREPARE to retire (virtual)
Jul 18, 2024
8:30 AM - 11:00 AM

MEPP - PREPARE 1 - How it all comes together (virtual)
Aug 20, 2024
8:30 AM - 10:30 AM

MEPP - PREPARE 2 - The Money And Beyond (virtual)
Aug 20, 2024
1:00 PM - 3:00 PM

MEPPConnects

MEPPConnects is an online community for members and pensioners. Members of the community are invited to do surveys or join discussions regarding the plan. If you are interested in joining, contact us at info@plannera.ca and ask to join the **MEPPConnects** Community.



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