

## **How does MEPP protect my information?**

### **Q1. What is MEPP doing to protect members from fraud or hacking of their online information?**

*Great question! There are a number of ways we protect your information. Your personal data is sent over the Internet in a minimum 256 bit encrypted format, using secure web servers, with the intent of protecting the data from access by others. The information technology infrastructure is current; the hardware and software are regularly updated; and the security is implemented in layers of protection, which are: maintained, upgraded, and monitored on a regular basis. We also have external IT security experts who perform ongoing testing of the infrastructure and applications.*

### **Q2. What can I do to reduce my risk online?**

*You can reduce your risks online by using complex passwords (including letters/numbers/symbols and upper and lower case) and changing them periodically. Do not share your password and if you must write it down, ensure it is kept in a secure, private place.*