

I. Mandate and Roles

Section 2 – Mission Statement and Goals

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2.1 Mission

Our mission is to oversee and direct the administration of the Plan and manage the assets, all in the best interests of the members.

2.2 Purpose

MEPP's primary purpose is to provide retirement income and pension services to members.

2.3 Goals

- *Customer Service Excellence:* Identify, assess, and implement opportunities where appropriate that add value to the communication and service provided to Plan members.
- *Plan Integrity:* Achieving the needs of Plan members and employers through affordable, sustainable Plan benefits and services.
- *Governance Leadership:* The Commission strives to demonstrate leading practices in pension plan governance.
- *Transparent Accountability:* Inform the Plan's members and stakeholders about its strategy, operations and values, as well as how Plan performance

is measured, managed and reported.

2.4 Values

- *Accountability:* We are accountable to the members and the stakeholders of the Municipal Employees' Pension Plan for our administration of the Plan. We operate in a transparent manner.
- *Professionalism:* We strive for excellence in our administration of the Municipal Employees' Pension Plan by being diligent and making informed decisions.
- *Integrity:* As trustees of the Municipal Employees' Pension Fund we hold ourselves to the highest standards of integrity. We strive to act always with honesty and in a manner worthy of the trust our members have placed in us.
- *Fairness:* We administer the Municipal Employees' Pension Plan in the best interests of all members of the Plan. We strive to ensure that our decisions are equitable for all Plan members by adhering to decision making that is fair and open-minded. Our actions are courteous, considerate and responsive.

2.5 History

Approval Date: September 1, 2006; September 21, 2007; October 16, 2009; and November 21, 2014

Last review: March 16, 2018

Next Review: November 2019